

**New clinic schedule for GUM
WALK IN SERVICE OPENING TIMES**

We are pleased to inform you that essential renovation work at the GUM clinic in the Royal Victoria Hospital is now completed. Along with this change we have rescheduled our services as follows:-

The GUM services in RVH

We are now a walk in only service. Our opening times are as follows

Monday and Thursday – 8.30 am to 10.30 am

Wednesday and Friday – 8.30 am to 10.30 am; 1.30 pm to 2.30 pm

Patients do not need to prearrange appointments and may walk in during the above opening times. (See footnotes).

Specialist clinics – Erectile Dysfunction clinic and HIV clinics

Responsible consultants:

Erectile Dysfunction clinic – Prof. W Dinsmore

HIV clinics – Dr S Quah, Dr R Maw, Dr C Donnelly

These clinics are appointments only on Monday pm (for ED) and Tuesday am / Thursday pm (for HIV). Erectile dysfunction service generally requires a GP referral.

GUM clinic phone numbers

Office hours

- 028 90634050
- 028 90634054

Out of hours

- Contact on call doctor via RVH switchboard 028 90240503

Additional footnotes

- We would aim to see all GUM patients that attend during our opening time but please be aware we now run a limited patient number system on a first come first serve basis. This is in the interest that a fair allocation of consultation time is given to each patient.
- We would continue to prioritise access to urgent cases e.g. recent sexual assault, youth under 17, pregnant women with acute genital herpes. Please do not hesitate to contact the clinic by phone, on your patients behalf to make special arrangements.
- Male patients should be advised not to pass urine prior to their consultation for at least 4 hours to allow an accurate STD assessment to be carried out.
- For general GUM services, we prefer GPs to give referral letters directly to patients and advise them to attend our walk in clinics. Generally, we only send correspondence back to the GP of those patients with referral letters, with the patients' consent.
- All referral letters received by post will be graded by consultants and allocated to the most appropriate clinic to be seen; generally most of these are GUM cases. The patients will be sent a letter about our walk in opening hours as we do not run an appointment system.
- Patients requiring verbal advice only, may contact our health advisors via the above phone numbers during office hours.
- We also run GUM review clinics on Monday pm and Wednesday pm – these are appointments only for the same episode of presentation, which are directly given to patients when they attend their initial consultation. Patients who have previously attended us before, subsequently presenting with a new episode is defined as NEW, and will generally be advised to use our walk in service.

Thank you. Please do not hesitate to contact us if you have any other queries.

Prepared by Dr S P Quah, on behalf of GUM clinic, RVH